

PROFESSIONAL PROFILE

I have extensive experience of creating logical and innovative solutions to complex problems and would like to join a team of passionate developers. I have a keen interest and solid background in technology, mobile & web applications and ITSM solutions. I take my own personal development seriously, and continually evaluating and upgrading my skills to stay at the cutting edge of technology. I have a proven track record of problem solving skills through successfully completing projects for Educational Institutions, IT consultancies, software houses, and web design agencies. Currently I am looking for a suitable position with an organisation that values talent and hard work by giving ample opportunities to utilize my knowledge and prove my skills.

EDUCATION

Institution	Subject Area / Group	Qualification / Result	Session
Queen Mary University of London	BEng. in Computer Engineering	Bachelor of Engineering (2:1)	2007 - 2010
Adamjee Cantonment College, Dhaka, Bangladesh	Science (Physics, Maths, Chemistry, Computer)	HSC or Equivalent to A' level (4.9 [*])	2002 - 2004
Peshkar Hat High School, Bangladesh	Science (Physics, Maths, Chemistry, Biology)	SSC or Equivalent to GCSE (4.25 [*])	2000 - 2002

*Out of 5.0

CAREER HISTORY

SOFTWARE ENGINEER

Nov'15 – Current

Imperial College London, London

Key Skills: ServiceNow (Eureka, Geneva, Helsinki), PHP, HTML5, CSS3, jQuery, JavaScript, AngularJS, Bootstrap, SOAP, REST, Web services, LDAP, SSO, SSH, Agile DSDM, JIRA, Glide, GIT, 3rd line support, SaaS, PaaS, MySQL, SOA, CRM, CMS

Main responsibilities

As a Senior Software Engineer at Imperial College London, working on one of the business-critical solutions is both challenging and rewarding. This includes:

- Works with the Users, Business Systems Analysts and Business Systems Specialists to identify Business Requirements and identify the Solution Functional Design
- Develops code to meet the agreed requirements and solution design while working closely with Users and Analysts to quickly resolve requirement or design issues
- Assists with the System Testing / User Acceptance Testing / Performance Testing
- Provides technical handover to support functions prior to deployment
- Develops solutions within Technical Project Services development standards framework
- Provide technical support and advice to all members of ICT and the college
- Provides input to the project planning processes, provides estimates to Project

LEAD WEB APPLICATION DEVELOPER

Mar'15 – Nov'15

[London School of Hygiene & Tropical Medicine](#), London

Key Skills: PHP, MySQL, HTML5, CSS3, Java, Python, JavaScript, jQuery, Bootstrap, Codeigniter, Agile Scrum, JSON, LDAP, CMS (Rhythmx, WordPress, Drupal), LAMP, SSH, Customer Service, Moodle, ITSM (Footprint), JIRA, GIT, 2nd/3rd line support

Main responsibilities

As a Lead web developer, I was Responsible for creating and maintaining a range of projects, designing appealing web applications and interacting with graphic designers, other back-end developers and project manager on a daily basis.

- Developing high scalable, cross browser compatible applications using frameworks such as Codeigniter (mainly), Zend, Web technologies and various APIs.
- Providing Second/third line support via email, telephone and footprints to the end users.
- Dealing with PM and stakeholders regularly to meet the project requirements.
- Project analysis, requirement gathering, creating early prototype and developing the final product using Agile Methodologies throughout the entire project life cycle.

LEAD DEVELOPER / IT MANAGER

Feb'14 – Feb'15

[Study Vision Limited](#), London

Key Skills: PHP 5.3+, CSS3, jQuery, Bootstrap, WordPress, Project Management, CRM, Agile, CMS, Web Services, Customer Service, SEO, Google analytics and PPC

Main responsibilities

I have worked with this start-up company as Lead Developer and IT Manager to build up technical infrastructure, company websites and including a brand-new concept of [Student Application Management System](#).

- Writing cross browser compatible, responsive code using latest technologies.
- Developing and maintaining an Online Application System and custom CMS.
- Setup servers in Linux environment, mini WordPress site, domain management.
- Set the project specification and milestones.

SOFTWARE DEVELOPER (CONTRACT)

Feb'13 – Aug'14

[Queen Mary University of London](#), London

Key Skills: PHP, MySQL, HTML, CSS, jQuery, UNIX

Main responsibilities

I have worked there as an Informatics Assistant to help School of Biological and Chemical Sciences on number of projects including web development and unix sysadmin.

It also includes:

- Understanding specific demand of the end user.
- Finding new ways to improve current applications and provide a solution accordingly.
- Ensuring Collaboration with all the stakeholders.

WEB DEVELOPER

Dec'11 – Feb'14

[COLM Limited](#), London

IT MANAGER (CONTRACT)

Oct'11 – Dec'11

[Study in UK](#), London

OTHER FREELANCE PROJECTS: <http://blog.kaagoj.com/> (Hand coded community blog), <http://asroybd.org/> (Wordpress), <http://imdbblog.com/> (Wordpress), <http://sodaionline.com/> (Custom e-commerce)

TRAINING COURSES

- ServiceNow System Administration (Service Now)
 - ServiceNow Implementation Workshop (TeamUltra)
 - APMG Agile Project Management Foundation (QA)
 - IT Service Management with ITIL (FGI Training and Consultancy, Imperial College London)
 - Information Security Awareness (LSHTM)
 - Equality and Diversity in Practice (LSHTM)
 - Disability Confident (LSHTM)
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KEY COMPETENCIES AND SKILLS

Technical

- Experienced with various ITSM/BSM tools such as ServiceNow, CRM, etc.
 - Expert knowledge of PHP, MySQL, HTML5, CSS3, jQuery, Jelly, Angular JS, Bootstrap, Codeigniter, JSON, XML, LDAP, CMS (Rhythmx, WordPress, Drupal), LAMP, SSH, Customer Service, Moodle, GIT, 3rd line support
 - Comfortable with any frameworks such as Codeigniter, Zend and others as well as any APIs.
 - Developing multi-user applications within a (SOA) service orientated architecture and SaaS/PaaS model.
 - Writing up technical manuals and user instructions.
 - Knowledge of payment processing, inventory and multi-currency pricing.
 - Knowledge of international web standards and protocols.
 - Developing and managing high scalable database applications.
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Professional

- Able to organise own workload effectively and prioritise tasks.
 - Quickly adopt business requirements and then translate these into functional requirements.
 - Passion for customer service & responding quickly to enquiries within Service Level Agreements.
 - Able to manage multiple projects in a fast-paced, deadline-driven environment.
 - Solid understanding of W3C standards, web accessibility & best practice.
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Personal

- Adaptable and able to quickly pick up new techniques.
 - First class interpersonal and communication skills, able to easily interact with fellow developers and customers alike.
 - Strongly committed to all projects right through from inception to the completion.
 - Confident, friendly and easy to get along with.
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REFERENCES – Available on request.